

Nadia Tillman



Nadia's Personal Profile :

I am looking for a role where I can utilise my extensive experience to provide support and care to children, young people and their families.

I have been working within the childcare, family support and homelessness sector for the last 15 years and am extremely passionate about the support and care that I have delivered. I have demonstrated my ability to support highly vulnerable children, young people and families through times of crisis and have facilitated safe, caring and stable environments for them to recover and regain their independence. I have worked in various settings from private homes, hostels, refuges and alternative educational provisions.

My experience is extensive and I have worked my way up from delivering specialist support family services to managing both large outreach services, youth homelessness hostels and mother and baby units within London.

I am a very caring, passionate and diligent person with a passion in supporting children and young people to reach their goals in life.

Employment History

Sept 2023- current: One to One support worker in The ARK school Fuengirola.

- Providing educational and behavioral support for 2 young people with Autism.
- Working with the teachers and parents to provide holistic support for the young people to remain in main stream education.

Sept 2022-June2023: One to one support worker in Sunnview School Torremelinos

- Providing 121 in class support for child with significant behavioral and learning difficulties.
- Working in partnership with the school and parents to deliver therapeutic and practical. Intervention to meet the child's needs.

June 2021 - Sept 2022 - Maternity leave.

May 2019- June 2021 Personal family support (Private home- Gibraltar)

- Supporting a child with sensory and behavioural needs within a busy family home aged 8.
- Providing support to the parents with their other 3 children(ages 1, 5 and 10) and general day to day management of the home.
- Working closely with other professionals so that we can deliver holistic support to the child with his emotional needs.

- Supporting all children with their educational needs and adapting learning methods to meet specific needs.
- Organising after school activities and driving all of the children to their clubs.
- Developing positive relationships with other parents and the school..
- Facilitating home-schooling throughout lock down.
- **August 2017- May 2019 Service Manager** – Campbell Road young peoples service Service (Look Ahead Care and Support).
- Managing this large complex young people's service that provides accommodation and support to 55 children and young people and 13 babies who are either leaving care of affected by homelessness and domestic abuse.
- Overall management of 13 staff members.
- Governance responsibilities and safeguarding lead for this service that supports high risk young people and vulnerable children in a borough faced with challenges.
- Housing management responsibilities and dealing with all referrals, voids management, rents, and budgets to ensure we are meeting KPI'S.
- Being accountable for the service and developing excellent relationships with other stakeholders.
- Developing service protocols and responsible for managing all health and safety.
- Organising and facilitating onsite and external educational opportunities.

Dec 2014 - August 2017 Team Leader – Tower Hamlets Community Intervention service (Look Ahead Care and Support).

- Managing a team of 16 frontline outreach staff in a borough affected by extreme social issues.
- Overseeing the delivery of exceptional support for service users with a multitude of support needs associated with homelessness . Predominantly family intervention , child protection, substance mis-use, offending, gang affiliation and domestic abuse .
- Responsible for overall safeguarding over 112 service users and their families..
- Overseeing all staff performance and ensuring staff are delivering safe and quality support to children, young people and adults..

May 2013- Dec 2014 Specialist Outreach Support Worker- Tower Hamlets Community Intervention Service

- Delivering holistic and specialist support to a large caseload of young people and families affected by homelessness in London.
- Meeting strict deadlines, capturing and managing risk and working in partnership with key agencies to safeguard vulnerable people.
- Demonstrating exceptional knowledge of pathways to specialist services in the borough.
- Responsible for all aspects of safeguarding and referring to protection panels and working with key organisations to ensure safety of vulnerable children and young people.

May 2011-May 2013 Private Nanny

- Responsible for the welfare of four children, aged 8, 14 and 15.
- Maintaining positive relationships with all children and parents.
- Managing all aspects of a busy central London household.

September 2009 – May 2011 :Safe Place, Connexions Bristol Foyer Youth Worker

- Working in a drop in centre supporting the needs of young homeless people and children in Bristol
- Dealing with all issues affecting homeless young people such as: substance mis-use misuse,sex , accessing education , sex working , Asylum, pregnancy, abuse, Gang involvement and family mediation.

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November 2010-April 2011

**Trinity Arts Centre
Outreach Youth Worker (Part Time)**

- Engaging hard to reach children and young people in to informal education programmes, such as Music, Graffiti and Photography.

**January 2008 - August 2008 Face 2 Face Fund-raising, White Friars, Bristol
Recruitment Coordinator**

- Responsible for nationwide recruitment for a large charity fundraising organisation
- Dealing with all administration and client liaison

January 2007-January 2008

**Options Supported Living
Support Worker**

- Supporting children and young adults with learning difficulties to make the transition from residential to independent home settings.

**December 2004 - December 05
Play Leader (Part Time)**

Newbury County Council, Berkshire

- Responsible for planning and implementing fun inclusive activities for children after school and dealing with all issues affecting the children's welfare.

**June 2001 – Nov 2004 Sun Sail Sailing Holidays Ltd, Port Solent, Portsmouth
Children's Activity Instructor/Receptionist**

- Working in Greece and Turkey organising activities for children whilst they were on holiday and dealing with all aspects of childcare.
- Dealing with guests, managing accounts, transfers and entertainment.

Education

Oct 2009 - 2011 University of the West of England, Bristol, UK - FDA Degree in Working with Children, Young People and their Families. (Equivalent to NVQ 3 - Childcare)

2000 - 2001 - GNVQ Travel and Tourism – Newbury College, UK

1992- 1997 The Clere School, Newbury, UK - 7 GCSEs including Maths and English grade A-C